



Alameda Middle School

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March 2026

Dear Parents/Carers,

We have noticed an increasing number of children using the school canteen without sufficient credit on their accounts. Whilst we have previously supported this through a ticket system, unfortunately this is not sustainable.

As a result, from after the Easter break, the canteen will no longer be able to provide food on credit.

If a child does not have sufficient funds on their account, they will be asked to come to the school office, where we will attempt to contact parents/carers to top up the account. Of course, no child will go hungry. If we are unable to contact a parent/carer, the child will be provided with a ham or cheese sandwich and a piece of fruit. However, we kindly remind you that it is the responsibility of parents/carers to ensure that sufficient funds are available if your child wishes to use the canteen. Alternatively, please ensure your child brings a packed lunch.

To avoid any disruption, we ask that Scopay accounts are topped up regularly. You can check your child's balance at any time via Scopay and set up low-balance alerts through the "Alert Configuration" tab on the main menu.

Please note that this change does not affect pupils who are entitled to free school meals.

Thank you for your understanding and continued support.

Yours sincerely

Diana Fickling
School Business Manager



PROUD TO BE A
MUSIC MARK
SCHOOL
2024 - 2025



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